

Community Services Department Update  
**APRIL 2024**

## PARKS

- Swans released on March 31
- Continue street tree pruning
- Seasonal staff to start end of April

## PARKS CAPITAL

- Nothing to report at this time

## CEMETERY

- Staff continue with:
  - Customer sales and service
  - Casket and cremation interments

## CEMETERY CAPITAL

- Nothing to report at this time

## TRANSIT

Weekly Ridership:

2024 Monday-Friday	Ridership	Saturday ODT	2023 Monday-Friday	Ridership	Saturday ODT
March 17-22	10,174	253	March 19-24	12,299	205
March 24-29	8,856	258	March 26-31	12,343	229
March 31-April 5	10,179	269	April 2-7	10,268	235
April 7-12	10,329	241	April 9-14	11,371	234
April 14-19	11,068	257	April 16-21	12,174	217
PC Connect					
March 2024	1829		March 2023	1470	

## TRANSIT CAPITAL

- Accessible shelters (Completed)
- Magnuscards Mobile App (Completed)

## PARALLEL TRANSIT

### Weekly Ridership:

Weekly 2024	Ridership	Weekly 2023	Ridership
March 17-23	422	March 19-25	366

March 24-30	331	March 26-April 1	381
March 31-April 6	397	April 2-8	374
April 7-13	377	April 9-15	363
April 14-20	391	April 16-22	366

Table 1 Parallel Transit Ridership Numbers

## RECREATION PROGRAMMING

- Indoor Events – Staff are currently working with roughly 20 groups/organizations on logistics for upcoming indoor events
- Outdoor Events – Staff are currently working through 31 Outdoor Special Event Applications for the upcoming spring/summer season
- Canada Day parade float registration will open the beginning of May
- Market Square Music concert series will occur on Friday evenings at 630pm with the rain date being Saturdays at 1030am. The series will begin May 24 and continue through until June 28. Two highlights with the concert series are Dayna Manning will be doing a sing-along on June 15 and an Indigenous Artist, Christin Dennis, will be performing on National Indigenous Peoples Day, June 21.
- Registration continues for summer programming for day camps and swim lessons
- Sport leagues and tournaments at the Agriplex are coming to a completion for the 2023-24 indoor season
- Senior Lakeside Active Adults Association continues to expand with over 700 members. The association is currently shifting their focus to their summer programming schedule

## FACILITIES

- The ice surface at the Dufferin Lions Arena was removed on April 6<sup>th</sup> following the completion of the ice season. Recreation Facility Operator staff are now performing the end of season maintenance at the Dufferin Lions Arena. On April 18<sup>th</sup> staff will transition to the Packham Sports Complex for the spring and summer months.
- The Packham Sports Complex baseball diamonds are scheduled to open for the season on May 6<sup>th</sup>.
- The Rink B ice surface at the Rotary Complex was removed on March 28<sup>th</sup> in advance of the Canadian Dairy XPO event. The Rink B ice surface will be re-installed in late September following the Stratford Fall Fair event. The Rink A ice surface will remain in for the spring and summer months.
- The ice surface at the William Allman Memorial Arena will be removed starting on May 9<sup>th</sup> following the completion of the ice season at the facility.
- The SERC Basketball Court was opened for the season on April 5<sup>th</sup>.
- The SERC Tennis/Pickleball Courts, and Shakespeare Park Tennis/Pickleball Courts were opened for the season on April 9<sup>th</sup>. The construction project at the Milton Park Tennis/Pickleball Courts is scheduled to be completed in mid-May. Those courts will be re-opened following the completion of the project.

- The seasonal washrooms at Upper Queens Park, William Allman Memorial Arena (exterior), North Shore, and SERC are scheduled to open for the season on April 26<sup>th</sup>. The washrooms will be open daily from 9 am to 9 pm, with the exception of the SERC washroom. The SERC washroom will be closed during the daytime on Monday to Friday until the school year is finished to avoid damage and vandalism to the facility.

## FACILITIES CAPITAL

- The replacement of the Cooling Tower at the Dufferin Lions Arena was awarded to Cimco Refrigeration in the amount of \$124,422.25